GOVERNMENT OF INDIA
HOME AFFAIRS
LOK SABHA

UNSTARRED QUESTION NO:4181
ANSWERED ON:28.03.2017
Twitter Seva Forum to Address Citizens Grievances
Ahlawat Smt. Santosh

Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether the Ministry proposes to launch its own "Twitter Seva" forum to address citizens grievances aired through various social media handles related to the Ministry;

(b) if so, the details thereof;

(c) whether the initiative will be on the lines of an interface being run by the Foreign Ministry; and

(d) if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS
(SHRI KIREN RIJIJU)

(a) to (d): With the growth of social media platforms for sharing information, Ministry of Home Affairs has also decided to use these platforms (including Twitter) to the extent relevant to this Ministry.

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